



Johannesburg  
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## SERVICE HOTLINE

**REFERENCE NUMBER:** 199/2015

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### ALERT ABOUT AN ISSUE WITH INDEX DATA PRODUCTS

Due to an issue with the calculation of smoothing factors, the published earnings yield data for FTSE/JSE Indices was incorrectly calculated and published for the period 20, 23 and 24 November. The historic input data has now been corrected.

Clients are requested to re-download the I.ZIP files for the following dates as these files were recreated:

- I.ZIP.D151120
- I.ZIP.D151123
- I.ZIP.D151124

The JSE apologizes for the impact to your operations and to the inconvenience to your users of the data.

Should you have any queries, please contact our Client Services Centre as per the listed contact details.

#### Market / Service:

JSE End of Day Indices Data Service

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail [Customersupport@jse.co.za](mailto:Customersupport@jse.co.za)

#### Issued By:

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